

From "Wood, Michael" <mwood@maldenps.org>
Subject **Heads Up 5 & 5**
To "Oteri, John" <joteri@maldenps.org>
Date December 18, 2019 3:47:19 PM EST

Hi John,
We had a student assault a bus monitor on the trip home from the Valley Collaborative School (Rt. 3 Billerica). His name is [REDACTED]. Police were called, and the monitor was taken to the hospital.

I spoke with [REDACTED] mom and she reports that [REDACTED] told police that the monitor put his hands on him first. His first instinct was to hit him.

I have asked for the video and we'll ask for the police report. I have suspended him from the bus for the next two days because of the nature of the incident, but also, NRT is now saying they don't have anyone who will drive him.

What's interesting is that we have no reports of any behavior like this from NRT or the school so there is definitely more to this story.

Sincerely,

Michael

Michael L. Wood
Assistant Superintendent for Student Services
Malden, MA 02148
Email: mwood@maldenps.org
Twitter: @mwoodedleader

If you need this document translated, please call your child's school principal - Si necesita este documento traducido, por favor comuníquese con la escuela de su hijo - Se você precisa este documento traduzido, entre em contato com a escola do seu filho - Si vous avez besoin de traduire ce document, s'il vous plaît contacter l'école de votre enfant - 如果您需要这份文件翻译, 请联系您的孩子的学校 - --إذا كنت تحتاج/تحتاجين إلى ترجمة هذه الوثيقة إلى اللغة العربية يرجى الاتصال بمدرسة طفلك/طفلتك, --

From "John Oteri" <joteri@maldenps.org>
Subject **Re: bus**
To "Dolan, Peter" <pdolan@maldenps.org>
Date December 12, 2019 8:41:05 PM EST

Thanks, Pete

Sent from my iPhone

On Dec 12, 2019, at 7:56 PM, Dolan, Peter <pdolan@maldenps.org> wrote:

Hi there,

I got an email from Maritza at NRT while we were at TLC that said they are refusing to show the video to the family because of privacy issues. The dad is also threatening a lawyer. I said that is too bad as watching with them you could see it and begin a conversation to rebuild the relationship with the family. I will get the video and meet with the dad as to get the child back on the bus and try to get the family to a better place.

Have a great night,

Pete

Peter Dolan | Principal
The Early Learning Center

257 Mountain Ave., [Malden, MA 02148](#)

Direct: 781-397-7025

Email: pdolan@maldenps.org

Malden Public Schools
...where futures begin...

From "Dolan, Peter" <pdolan@malDENps.org>
Subject **Re: 5x5**
To "Wood, Michael" <mwood@malDENps.org>
Date December 11, 2019 8:29:16 PM EST

Hi

I knew could request but i didnt know we could share their video.

I was hoping that if they listened to my sugestion it could help build back the trust. If nrt doesn't do it i will do what you have sugested

Thanks

Pete.

On Wed, Dec 11, 2019, 8:18 PM Wood, Michael <mwood@malDENps.org> wrote:

Hi Peter,

We can request the video and he's welcome to watch it here or with you. I hope the child is recuperating well.

On Wed, Dec 11, 2019 at 7:48 PM Dolan, Peter <pdolan@malDENps.org> wrote:

Hi all,

So many different phone calls/ emails with the Dad and three supervisors at NRT today.

Dad doesn't speak English very well. He at one point in an email said that his son's testosterone was swollen and pinched. I clarified that it was his testicle and not his penis as he previously said. The bus company has reviewed the cameras and they sent me a picture for the car booster seat he was in. They didn't see an escalation of crying by the child once he was in his seat. He was crying getting onto the bus because he didn't want to go home. He was woken up from his nap, shortly before going home, and wanted to keep sleeping.

The dad wants to see the video but the bus company has denied this at this point. I explained that I didn't know what their policy is, but our cameras are public and subject to freedom of information requests and can be viewed upon request. I said they might want to watch it in the office with him to deescalate him. The dad doesn't trust them that nothing happened.

If you have any questions please let me know.

Pete

On Tue, Dec 10, 2019, 8:05 PM Oteri, John <joteri@malDENps.org> wrote:

How did that happen? He was wearing a diaper so how was that part of his body clipped?

John

On Tue, Dec 10, 2019 at 7:52 PM Dolan, Peter <pdolan@malDENps.org> wrote:

Thank you! The poor kid. I can't imagine the pain. Liz has a copy of the video from the bus, but apparently it doesn't show anything. The driver and monitor also wrote incident reports, but I haven't seen them.

Pete

From "Wood, Michael" <mwood@maldenps.org>
Subject **Re: 5x5**
To "Dolan, Peter" <pdolan@maldenps.org>
Date December 11, 2019 8:17:51 PM EST

Hi Peter,
We can request the video and he's welcome to watch it here or with you. I hope the child is recuperating well.

On Wed, Dec 11, 2019 at 7:48 PM Dolan, Peter <pdolan@maldenps.org> wrote:
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Malden Public Schools

...where futures begin...

From "Baez, Maritza" <MBaez@nrtbus.com>
Subject **RE: [REDACTED] bus assignment**
To "'Lebrun, Cassandra'" <clebrun@maldenps.org>
Date November 19, 2019 2:20:35 PM EST

Hi Cassandra,

We have pulled the video for [REDACTED] 11/18 bus ride, unfortunately we were unable to view it due to the card malfunctioning. Cathy, Kayla and I have just had a conference meeting in regards to this route. Starting tomorrow morning there will only be 3 Malden students and 1 Chelsea student on the am route, the afternoon route will only have 3 Malden students on it.

The bus staff stated that they did not see any hitting or bullying going on.

From: Lebrun, Cassandra <clebrun@maldenps.org>
Sent: Tuesday, November 19, 2019 9:43 AM
To: Baez, Maritza <MBaez@nrtbus.com>
Cc: Murphy, Elizabeth <emurphy@nrtbus.com>; Witham, Cathy <cwitham@nrtbus.com>; Tanya McDonald <tmcdonald@maldenps.org>; Michael Wood <mwood@maldenps.org>; Toni Mertz <tmertz@maldenps.org>
Subject: Re: [REDACTED] bus assignment

Ok, thank you.

Just a reminder that these were the issues that we as the Special Education Department were concerned about and have addressed them with you all. I suggested for these 2 students not to be added on to this bus and they were still added. I hope that there is a solution to this and that we will be able to hear about that solution today.

On Tue, Nov 19, 2019 at 9:19 AM Baez, Maritza <MBaez@nrtbus.com> wrote:

Hi Cassandra,

I am waiting on information. I will get back to you as soon as I get all the details. .

From: Lebrun, Cassandra <clebrun@maldenps.org>
Sent: Tuesday, November 19, 2019 9:16 AM
To: Baez, Maritza <MBaez@nrtbus.com>; Murphy, Elizabeth <emurphy@nrtbus.com>
Cc: Witham, Cathy <cwitham@nrtbus.com>; Tanya McDonald <tmcdonald@maldenps.org>; Michael Wood <mwood@maldenps.org>; Toni Mertz <tmertz@maldenps.org>; Cathy MacNeil <cmacneil@shorecollaborative.org>
Subject: Re: [REDACTED] bus assignment

Also I had sent back a USB with the driver so that you can put the video on there. Please confirm that it has been received. I still haven't heard from anyone regarding this incident.

On Tue, Nov 19, 2019 at 8:06 AM Lebrun, Cassandra <clebrun@maldenps.org> wrote:

Please see below and advise.

NRT, can someone please send me the video with the two Chelsea students that were added? Also if you can check with the bus driver and monitor to see if anything like this has been going on?

Cathy McNeil can you process this through with the students involved?

----- Forwarded message -----

From: [REDACTED] <[REDACTED]>
Date: Mon, Nov 18, 2019 at 3:44 PM
Subject: Re: [REDACTED] bus assignment
To: McDonald, Tanya <tmcdonald@maldenps.org>
Cc: Aceriane Leal <aleal@elotchs.org>; Catherine Murray <cmurray@elotchs.org>; Joanne Kesler <jkesler@shorecollaborative.org>; Lebrun, Cassandra <clebrun@maldenps.org>; emily mckenney <emckenney@edinburgcenter.org>

[REDACTED] has been complaining to me that since he has changed buses he is being bullied and hit. This is extremely concerning to me. Today he didn't get home until 3:40PM because of "traffic" causing him to miss a psychiatrist appointment at 3:20 today. I am beyond furious with NRT and I am praying that some remedy can come from this. It seems we are regressing in his transportation and this is completely unacceptable.

On Wed, Nov 13, 2019 at 2:39 PM McDonald, Tanya <tmcdonald@maldenps.org> wrote:

Good Afternoon [REDACTED],
This is the first I am hearing of these changes, I was not aware anything was going to change with transportation.
I have reached out to the transportation company for more information and looking into this.
Thank you for reaching out and letting me know.
Tanya

On Wed, Nov 13, 2019 at 12:34 PM [REDACTED] <[REDACTED]> wrote:

Hi there,

I was just informed by NRT that [REDACTED] busing assignment will be changed in several ways starting tomorrow. He will be moved from a 7:15am pickup to 6:55am. He will be moved to a different bus with four additional kids added, and his bus driver, whom he has gotten along with well, will be replaced, effective Friday. All of these conditions are a recipe for potential failure for [REDACTED] and I am very concerned. He has been doing well on the bus, but with these amount of changes, I suspect there will be some regression in behavior. I wanted to get this out there before the changes take place and lobby for any type of amendment here. Specifically with the number of kids being added to his commute into school.

Your thoughts and attention to this matter is greatly appreciated.

--



Tanya McDonald, M.Ed.
Out of District Team Chair
Malden Public Schools
[77 Salem Street Rm.H108](#)
[Malden, MA 02148](#)
Email: tmcdonald@maldenps.org
Phone: 781.397.7245 ext. 2237
Fax: 781.397.1553

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Thank you and Have a Great Day!
Sincerely,

Cassandra LeBrun
Special Education Office
Ph: 781-397-7245 ext. 2244
Fax: 781-397-1553
clebrun@maldenps.org

--

Thank you and Have a Great Day!
Sincerely,

Cassandra LeBrun
Special Education Office
Ph: 781-397-7245 ext. 2244
Fax: 781-397-1553
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clebrun@maldenps.org

From "Lebrun, Cassandra" <clebrun@maldenps.org>
Subject **Re: [REDACTED] bus assignment**
To "Baez, Maritza" <MBaez@nrtbus.com>
Date November 19, 2019 9:42:33 AM EST

Ok, thank you.

Just a reminder that these were the issues that we as the Special Education Department were concerned about and have addressed them with you all. I suggested for these 2 students not to be added on to this bus and they were still added. I hope that there is a solution to this and that we will be able to hear about that solution today.

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[REDACTED]

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Tanya McDonald, M.Ed.

Out of District Team Chair

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[77 Salem Street Rm.H108](#)

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